GSA

★VETS2

GWAC Contract Guide

BEST in Class

The VETS 2 GWAC is the only GWAC set-aside exclusively for Service-Disabled, Veteran-Owned Small Businesses (SDVOSB).

VETS2

Phone: 1-877-327-8732
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Web: www.gsa.gov/VETS2

VETS2

GSA's Service-Disabled, Veteran-Owned Small Business (SDVOSB) GWAC

VETS 2 is the only SDVOSB GWAC set-aside available in the federal government space. With a $5 billion ceiling, VETS 2 provides access to customized IT solutions from a highly qualified pool of 70 SDVOSB Industry Partners.

BEST in Class

As a Best-in-Class contract for IT services, VETS 2 is designed to meet diverse agency IT services requirements, including new and emerging technologies.

Use VETS 2 to get the cutting-edge technical and specialized IT solutions needed to achieve your mission at competitive prices.

Contract Specifications

- Ceiling — $5 Billion
- Period of performance — Five years with one five-year option to February 22, 2028
- Access to multiple types of task orders provides greater flexibility in procuring different types of IT products and services and meeting your mission requirements.
- Task order types include:
  ○ Fixed-price
  ○ Cost-reimbursement — NEW for VETS 2!
  ○ Labor-hour
  ○ Time-and-materials.
- Access a robust Contractor Pool — VETS 2 provides access to 70 highly qualified SDVOSB firms.
- Get socioeconomic credit — Because VETS is a SDVOSB set-aside, agencies can receive SDVOSB credit for awarded task orders.
- Save with a low 0.75 contract access fee — same as GSA Schedules. ◼

Inside The Guide

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Count On VETS 2's Industry Partners!

The low 0.75% Contract Access Fee is one reason to use VETS 2. Here are 12 more.

Best-in-Class Designation Assures Quality

VETS 2 is a Best-in-Class (BIC) contract designated by the Office of Management and Budget as a preferred governmentwide solution.

As a Best-in-Class contract for IT services, agencies can procure the cutting-edge technical and specialized IT solutions they need to achieve their mission at competitive prices.

BEST in Class

VETS 2 supports projects that require new or emerging IT services worldwide.

Comprehensive IT Scope Meets Unique Needs

In addition to common IT services regularly purchased by the federal government, VETS 2 supports projects that require new or emerging IT services. VETS 2 also provides customized IT services-based solutions that can be tailored to meet an agency's particular mission needs.

Examples of IT services within scope include:

- Data Management
- Information and Communications Technology (ICT)
- IT Operations and Maintenance,
- IT Security
- Software Development
- Systems Design.
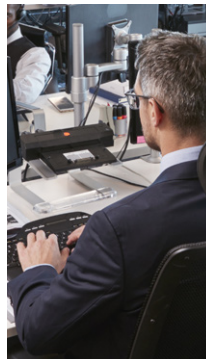
Use SDVOSBs To Meet Your Socio-economic Goals

Achieve your socio-economic goals and objectives without the time and expense of an open market procurement. Because VETS 2 is set-aside exclusively for SDVOSBs, agencies can receive SDVOSB credit from awarded task orders.
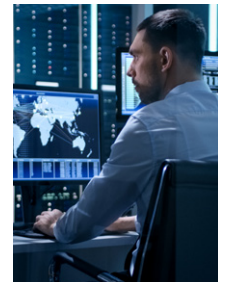
Pre-Competition Assures Access To Highly Qualified Contractors

Every VETS 2 Contract Holder had to compete to qualify for VETS 2 giving agencies access to a robust Contractor Pool of 70 highly qualified SDVOSB firms with extensive past performance across government.

Over 50 contractors hold an audited and approved cost accounting system. Over 50 contractors hold a Top Secret facility clearance and a large number of contractors possess CMMI and ISO credentials.

It comes down to streamlining the acquisition. In other words, receiving proposals from firms who already hold these credentials will save the government time and money from having to coordinate the reviews/audits themselves.

GSA Customer Service PRIDE Features FREE Scope Compatibility Reviews

PRIDE = Professionalism, Responsiveness, Integrity, Dedication, Excellence. One benefit is a FREE scope compatibility review. With the review, you promote contract compliance and reduce the risk of protest. Benefit from your complimentary scope compatibility review by the VETS 2 Program Office.

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Get Free DPA Training
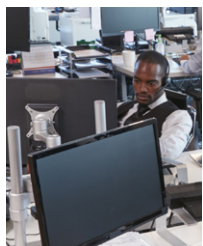
Prior to issuing orders under VETS 2, contracting officers must receive training on the use of the VETS 2 contract and be granted a written delegation of procurement authority (DPA) from the GWAC program office.

Training is offered at no cost via:
- Onsite training conferences and events;
- Conference calls
- Web or video conference
- Online training course.

View more information at www.gsa.gov/gwac-training .

Save Using Streamlined Task Ordering Procedures

With VETS 2, you use a pre-competed, easy-to-use contract with streamlined ordering procedures based on FAR 16.505. That saves time and money by reducing procurement lead time.

Choose from Contract Types Including Cost Reimbursement

Choose the appropriate contract type to achieve goals and mitigate risks. The NEW addition of Cost Reimbursement contracts provide even more flexibility that enhance the current fixed cost, time and materials, and labor hour options.

Use Standardized Labor Categories

Use standardized IT labor categories mapped to OMB's Standard Occupational Classification (SOC) for which the Bureau of Labor Statistics (BLS) maintains compensation data. Labor categories are further subdivided by knowledge/skill level — Junior, Journeyman, Senior and Subject Matter Expert (SME).

Get Pricing, Labor Rate Data

VETS 2 is collecting pricing data and transactional data, including the awarded prices and awarded labor rate. Benefit from up-to-date data for market research and price analysis.

No Protests on $10 M and Below

No protests on orders $10M and below are allowed except on the grounds that the order increases the scope, period of performance, or maximum value of the GWAC. This minimizes protest risk and supports timely order award for optimal mission support.

Say "Yes" To Long Term Planning

With worldwide geographic coverage, VETS 2 has a 5 year base and one 5 year option period with a ceiling of $5 billion. These advantages allow for long term planning of large scale program requirements. ■

Over 50 contractors hold an audited and approved cost accounting system. Over 50 contractors hold a Top Secret facility clearance and a large number of contractors possess CMMI and ISO credentials.

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VETS 2

EXECUTIVE VIEWPOINT

VETS 2: An Accessible, Flexible, Worldwide GWAC

ViewPoint: Why VETS 2?

Kay Ely: It is a unique opportunity to have a GWAC that is solely dedicated to Service Disabled Veteran Owned Small Businesses.

Sometimes it is hard to compete with other contracts, so this was a very conscious decision to help those particular companies play in the federal IT space. And it helps our agencies who are very focused on socio-economic goals. Doing what we can for veteran owned businesses helps them with their socio-economic goals.

Kay Ely
Assistant Commissioner
Office of Information
Technology Category
GSA

ViewPoint: Why Is GSA So Excited About The VETS 2 GWAC?

Kay Ely: VETS 2 stands for Veterans Technology Services, with technology and veterans being the two key words; it's all about technology and all about the veterans. The service disabled veterans awarded a spot on the VETS 2 GWAC and are going to have business based on this GWAC indeed have been on the front lines and have given tremendous sacrifice.

GSA's original award, the first VETS, had 44 awardees. The VETS 2 award pool is 70 service disabled veteran owned small businesses. This almost doubles the amount of service veteran owned small businesses that will get a chance to play in the government IT space.

Not only is this a larger pool of suppliers — an even greater proportion of those suppliers now hold International Organization for Standardization (ISO)/Capability Maturity Model Integration (CMMI) certifications, facility clearances levels, audited/

Get Free DPA Training, Then Order

Prior to issuing orders under VETS 2, federal contracting officers must receive training on the use of the VETS 2 contract and be granted a written delegation of procurement authority (DPA) from the GWAC program office.

Before you can request a DPA, you must attend training and review the VETS 2 Delegation of Procurement Authority Memorandum of Agreement (MOA).

Training covers: scope; ordering process; roles and responsibilities; resources; and how to request a Delegation of Procurement Authority.

Contracting officers must attend the training, but we recommend that all members of the acquisition team attend, including:
- Contract Specialists;
- Contracting Officer's Technical Representatives (COTRs)
- Program Managers.

Training is offered at no cost through:
- Onsite training conferences and events
- Conference calls
- Web or video conference
- Online training course.

After requesting a DPA, GSA will review the form and initiate the DPA. You should receive DPA confirmation within two business days, and after receiving the confirmation, you will be able to issue task orders on VETS 2.

Learn more at www.gsa.gov/gwac training. ☐

Of The Highest Caliber

70 experienced SDVOSBs stand ready to help you achieve your mission goals.

The newly added Cost Reimbursement contract option opens the door even wider to more more opportunities for you to work with VETS 2 Industry Partners.

DoD Memo Encourages Using VETS 2

In May 2018, DoD issued a memo encouraging the use of the VETS 2 GWAC as part of its adherence to the FAR Required Sources of Supplies and Services.

"DoD is committed to meeting and exceeding our goals for utilizing small businesses in performing our requirements. In keeping with our most recent achievements with regard to contracting with small businesses, contracting officers may consider using the contract vehicles identified below as a means to maximize small business prime contracting opportunities."

"Components are encouraged to remind their entire acquisition workforce that members should move forward as soon as possible to identify these and other vehicles to meet mission requirements and to achieve small business goals." ■

Click here to download memo.

The bottom line: it is the expertise of the Contract Holder, not the contract itself that customers buy.

IT companies, who are also SDVOSBs, are foundational to helping the government make important changes to modernize aging and legacy IT systems. GSA is committed to tapping into their expertise through VETS 2.

With VETS 2, agencies get access to customized IT solutions from a highly qualified pool of 70 IT partners. Use VETS 2 to meet your diverse agency IT services requirements, including new and emerging technologies.

Market Research Driven

To locate and vet prospective contract holders for VETS 2, GSA performed an unprecedented amount of market research that centered on customer and industry feedback.

In addition to issuing a request for information (RFI) and draft request for proposal (RFP), GSA also surveyed hundreds of past and current GWAC ordering contracting officers, creat-

VETS 2 = IT Knowledge

Over **50** contractors hold an audited and approved cost accounting system.

Over **50** contractors hold a Top Secret facility clearance.

Large number of contractors with CMMI and ISO credentials.

Extensive past performance across the federal government.

ed a government customer working group, and used the feedback to enhance the offering.

The result is 70 highly qualified IT firms who also happen to be SDVOSBs with extensive past performance across the federal government.

The market research also showed customers want a GWAC that includes the Cost Reimbursement contract option.

VETS 2 offers the Cost Reimbursement contract option.

And with 70 companies to choose from, you are sure to find the company with the right experience and credentials to meet your requirements. ■

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VETS 2's "Best-In-Class" Benefit

VETS 2 has earned OMB's "Best-In-Class" designation.

BEST in Class

The Best-in-Class (BIC) acquisition designation identifies government-wide contracts that are well-managed, vetted and recommended, satisfying key criteria defined by OMB.

The Best-in-Class (BIC) acquisition designation identifies government-wide contracts that are well-managed, vetted and recommended, satisfying key criteria defined by OMB.

Interagency government-wide category teams have worked to designate over 30 Best-in-Class contracts to reduce the amount of effort individual buyers spend finding and researching acquisition solutions.

Widespread adoption of Best-in-Class solutions will:

• Maximize the government's shared purchasing power, allowing agencies to leverage volume discounts

• Help agencies operate more efficiently by reducing administrative costs and contract duplication

• Expand collection and sharing of government-wide buying data, leading to better-informed business decisions.

For the most current information, always check Solutions Finder and the BIC Resource Page on the Acquisition Gateway at www.gsa.gov/acquisitiongateway.

Increase BIC Adoption & SUM

Decrease costs, contract duplication, & inefficiency

Rigorous Process

Getting BIC designation is a rigorous process. Multiple requirements have to be met to obtain designation. The one that gets the most attention is the collection of transactional data — i.e. prices paid.

VETS 2 knows the importance of demonstrating real savings to customers.

Price Analyses Data Available

The VETS 2 program office will be collecting prices paid data at the award level (e.g. labor hour or time and materials rates paid); compiling that data and producing a database where customers can use the data for market research and price analysis.

Document Concrete Savings

Customers will like the fact that VETS 2 will be reporting the difference between contract master or ceiling rates and the actual awarded rate — showing their savings. In addition, those rates are included in the VETS 2 quarterly report to OMB.

One example that using a BIC contract is taking on increased importance can be found at the IRS, which announced on their TIPSS-4 program web page that they will be transitioning all their IT services to GSA BIC contracts including VETS 2. ■

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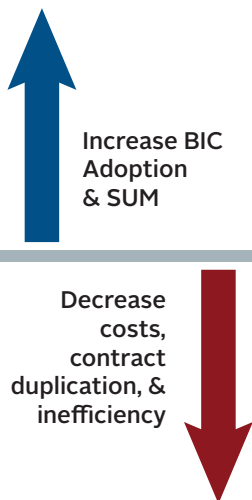
Customer Service PRIDE

PRIDE = Professionalism, Responsiveness, Integrity, Dedication, Excellence.

The VETS 2 program office takes great takes PRIDE in delivering customer services including DPA training, scope compatibility reviews and capabilities reviews. Count on VETS 2 to:

- Treat you professionally to ensure a positive customer experience.
- Respond in a timely manner.
- Demonstrate honesty, integrity, ethics, and best practices.
- Dedicate ourselves to understanding agency needs and providing the best solution.
- Strive to deliver excellent customer service on a daily basis.

Request a Scope Compatibility Review

As a service, VETS 2 offers free scope compatibility reviews for statements of work. This service can help reduce the risk of protest and is a unique benefit of working with GSA.

To request a scope compatibility review, please complete new online Scope Review Request Form at www.gsa.gov/gwacscopereview.

Request a Capabilities Statement

Capabilities statement requests help identify industry partners with the desired core competencies and availability to perform on the required schedule. Capabilities statement requests can also identify whether a particular small business GWAC is appropriate.

Agencies can use a capabilities statement request for market research while planning an acquisition.

Capabilities statement requests are for market research only, not for selecting a particular contract holder. GSA representatives are available to help you with any part of the capabilities statement request process. ■

PRIDE In Working For You

The VETS 2 GWAC office responsibilities include:

- Advising customers and contractors on proper use of GWACs
  - Conduct DPA training and issue DPA to OCO
  - Conduct outreach and education
  - Conduct program meetings with contractors
- Maintaining resources on GWAC websites
- Performing risk mitigation and contractor oversight
- Conducting pre-award scope reviews upon request
- Monitoring subcontracting at the Master Contract level
- Managing contract compliance
- Conducting post award scope reviews
- Reporting annually to OMB
  - Assessment of client satisfaction
  - Competition on orders
  - Cumulative number and total dollar value of orders
  - Number and value of performance based orders
- Completing master contract closeout
- Complimentary GWAC Office Services include:
  - Optional Scope Review
  - Assistance with Market Research
  - Onsite and Virtual Training.

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Using VETS 2 Is Easy!

Follow These 5 Easy Steps and You'll Be Using VETS 2 In No Time.

1 Get Free DPA Training

Prior to issuing orders under VETS 2, federal contracting officers must receive training on the use of the VETS 2 contract and be granted a written delegation of procurement authority (DPA) from the GWAC program office.

Training covers: scope; ordering process; roles and responsibilities; resources; and how to request a Delegation of Procurement Authority.
- Training is offered at no cost through:
- Onsite training conferences and events
- Conference calls
- Web or video conference
- Online training course.

Click to request a webinar, conference call, or onsite training. Learn more at www.gsa.gov/gwactraining.

2 Request a Delegation of Procurement Authority (DPA)

After taking training and reviewing the VETS 2 MOA, request your DPA. GSA will review the form and initiate the DPA. You should receive DPA confirmation within two business days, and after receiving the confirmation, you will be able to issue task orders on VETS 2.

3 Issue Your Task Order

Use GSA eBuy to submit your Task Order Request for Proposal (RFP) or Request for Quote (RFQ) information to all 70 VETS 2 Contract Holders. Using eBuy to contact all Contract Holders meets the Fair Opportunity requirement that all interested Contract Holders have the fair opportunity to bid on that Task Order.

Receive proposals from all interested Contract Holders. Evaluate the proposals, pick an awardee. Issue your task order and send a copy of the task order and Statement of Work (SOW) to the GWAC Center.

4 Report Contract Actions in the Federal Procurement Data System (FPDS)

The Federal Acquisition Regulation (FAR) requires customer agencies to collect and report data on their procurements to the Federal Procurement Data System (FPDS). Customer agencies receive socioeconomic credit for their task orders through the FPDS.

Contracting officers must submit complete reports on required contract actions within three business days after a contract is awarded, or in accordance with the guidance from your agency.

5 Review Past Performance

Agencies must prepare past performance evaluations for their task order as required by FAR 42.1502(c). These evaluations are typically completed through the Contractor Performance Assessment Reporting System (CPARS) at completion of order performance, and annually for orders with a period of performance exceeding one year.

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eBuy = Easy Buying

eBuy was designed to bring ease and versatility to online procurement.

eBuy is designed to facilitate the request for and submission of quotes or proposals for commercial products, services, and solutions offered through GSA Federal Supply Schedules and Governmentwide Acquisition Contracts (GWACs).

Using the eBuy system, Federal Purchasers (buyers) may prepare and post an RFQ/RFP for specific products and services for a specified period of time. Once posted, contractors (sellers) may review the request and post a response.

Simple to Use

eBuy is a simple online procurement tool to use.

1. Find a category and select vendors to personally notify (all vendors are notified if the RFQ/RFP is placed under a GWAC category). All vendors listed under the category selected can also review or quote on your request.

2. Enter your requirements and specify the amount of time the RFQ should remain open. Contractors will receive emails about your requirements and submit quotes in return.
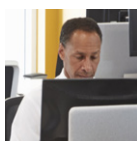
Why Should I Use eBuy?

eBuy was designed to bring ease and versatility to online procurement. Here is a sample of what can be done using eBuy:

- Receive quotes on millions of products and services
- Find sources of supply
- Seek information
- Procure complex requirements by attaching statements of work
- Request large dollar items.

What are the Benefits of eBuy?
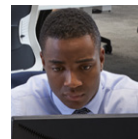
Take a look at some of the great benefits that both Federal buyers and Schedule Vendors can experience by using eBuy.

Federal Buyers:

- Save time and money by completing procurements online
- Ensure compliance with DoD Section 803 requirements
- Submit on-line Modifications
- Forward RFQ/RFPs to others for review and purchase
- Attach customized documents.

Schedule and GWAC contractors:

- Tap into a new large customer base for your products and services
- Increase sales
- Access to all RFQ/RFPs placed under categories for which you hold contracts
- Receive email notices of RFQ/RFP opportunities.
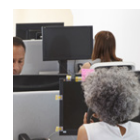
Get FREE eBuy Training

Training materials provide general information on how to use GSA eBuy.

Learn more at https://www.ebuy.gsa.gov/advantage/main/ebuy_tutorial.do ▪

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FAQs Answered

The answers to government IT needs are in the capable hands of VETS 2 Industry Partners.

What Are The VETS 2 Contract Labor Rates and Descriptions?

- Maximum rates are available on the VETS 2 website and include:
  - Direct Labor Cost
  - Overhead
  - General and Administrative Expenses
  - Profit.
- Rates apply only to time-and-materials and labor-hour orders. Distinct rates were established for Government Site and Contractor Site. They are inclusive of work within the Contiguous United States and already include the US Government security classification up through the Secret level.
- Rates do not include the 0.75 percent contract Access fee
- Labor category descriptions — VETS 2 Labor Category Listing [PDF - 95 KB].

Worldwide Vets — Can Work Performed Outside the US using VETS 2?

YES. The Department of State's Office of Allowances publishes quarterly reports that will help you price work to be performed abroad, including:
- Cost of living;
- Per diem rate maximums;
- Quarters allowances;
- Hardship differentials; and
- Danger pay allowances.

Will VETS 2 Evolve As New Technologies Emerge?

YES! VETS 2 currently gives Access to a full range of comprehensive IT services and IT services-based solutions. It is flexible as new technologies emerge and the definition of Information Technology evolves. It has an on-ramp and off-ramp provisions insure retention of a highly qualified pool of contractors. Plus it allows a full spectrum of contract types, including cost reimbursement.

Can I limit competition on task orders to a set number of prime contractors?

No. All contract holders must be provided a fair opportunity to be considered for all orders in accordance with FAR 16.505, unless an exception to fair opportunity in FAR 16.505(b)(2)(i) applies. Exceptions must be documented in the file.

What can I buy using the VETS 2 GWAC?

GWACs are for information technology (IT) services and IT services-based solutions. Ordering contracting officers may include ancillary services and equipment on orders as long as the ancillary support is integral and necessary for the IT services-based solution.

How can I be sure my scope is consistent with the contract?

GSA will review your task order or modification requirements for free to make sure the scope of your task order is compatible with the scope of GSA GWACs. This scope compatibility review takes approximately two to five business days. ■

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Get Customized IT Services and Solutions

Solutions include new and emerging technologies that evolve over the life of the Master Contract.

Industry Partners on VETS 2 provide federal agencies with customized IT services and IT services-based solutions, both commercial and non-commercial, as defined in the Clinger-Cohen Act and FAR 2.101.

Customized IT services-based solutions, which can be tailored to meet your agency's particular mission needs, may include any combination of the IT services identified below, including new and emerging technologies that evolve over the life of the Master Contract.

Customized IT services-based solutions, can be tailored to meet your agency's particular mission needs in the U.S. and worldwide.

The principal nature of any resulting task order procurement must be for IT services; however ancillary support may be included when it is integral to and necessary for the IT services-based effort. Services that may be performed at Government and Contractor locations worldwide, as specified in each task order include:

Data Management

Data Management is the development, execution and supervision of plans, policies, programs and practices that control, protect, deliver and enhance the value of data and information assets. Examples include, but are not limited to:

- Cloud Computing Services
- Data Architecture, Analysis and Design
- Data Governance
- Data Migration
- Data Quality Management
- Data Security Management
- Data Warehousing and Business Intelligence Management
- Document, Record and Content Management
- Network and Individual Storage Management.

Information and Communications Technology (ICT)

ICT refers to the technology used to manage telecommunications, broadcast media, intelligent building management systems, audiovisual processing and transmission systems, and network-based control and monitoring functions. Examples include, but are not limited to:

- Collaboration Technology Services
- IPv6 Implementation and Support Services
- Telepresence and Video Services
- Virtual Private Network (VPN) and other Remote Network Access Services
- Virtualization Services
- Voice over IP (VoIP) Services
- Wireless Services.

IT Operations and Maintenance

IT Operations and Maintenance includes the operation and management of technology infrastructure. Examples include, but are not limited to:

- Bring Your Own Device (BYOD) Support Services
- Data Center Management
- Email and File Server Management
- IT Helpdesk / IT Support
- IT Training
- Mobile Device Management
- PC Provisioning
- Server and Device Management.

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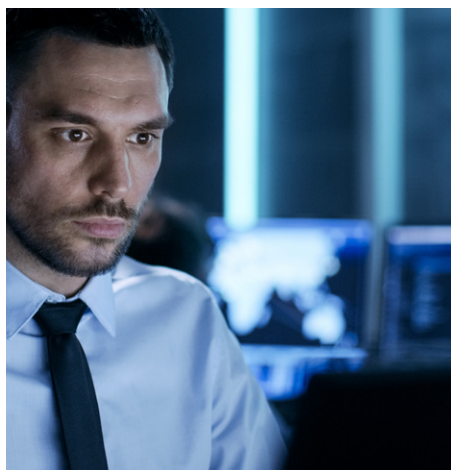
IT Security

IT Security, often referred to as cyber security, is the body of technologies, processes and practices designed to protect networks, computers, programs and data from attack, damage or unauthorized access. Examples include, but are not limited to:

- Continuous Diagnostics and Mitigation
- Continuous Security Monitoring Services
- Identity Management and Access Management
- Information Assurance
- Intrusion Detection
- IT Disaster Recovery Services
- IT Security Incident Response
- Network Security Monitoring
- Security Assessment Services Vulnerability Analysis Services.

Software Development

Software Development is the process of developing software through successive phases in an orderly way. This process includes not only the actual writing of code but also the preparation of requirements and objectives, the design of what is to be coded, and confirmation that what is developed has met objectives. All software development methodologies, including Agile, are supported. Examples include, but are not limited to:

- Mobile Application Development Services
- Software Design
- Software Maintenance
- Software Programming
- Software Testing
- Web Development.

Systems Design

Systems Design includes the planning and designing of computer systems that integrate computer hardware, software, and communication technologies. The hardware and software components of the system may be provided by this establishment or company as part of a customized IT solution. These establishments often install the system and train and support users of the system.

Examples include, but are not limited to:

- Computer Systems Integration Design Consulting Services
- Configuration Management Services
- Information Management Computer Systems Integration Design Services
- IT Specifications Development
- Network Infrastructure Design
- Office Automation Computer Systems Integration Design Services
- Smart Buildings Systems Integration.

Ancillary Support: Services, Supplies And Construction

The Contractor may provide ancillary support as necessary to offer an IT services-based solution. The ancillary support described here may only be included in a task order when it is integral to and necessary for the IT services-based effort. Ancillary support may include, but is not limited to:

- Clerical support
- Data entry
- IT products
- Minor construction, alteration, and repair to real property
- Server racks
- Software licenses.

What's Not In Scope

- The Contractor shall not accept or perform work for a task order having the principal purpose of:
  - Ancillary support
  - Personal Services as defined in FAR Subpart 2.101(b)
  - A requirement that primarily uses employees not employed in a bona fide executive, administrative, or professional capacity as defined in 29 CFR Part 541 and/or employees primarily employed as labor or mechanics as defined in FAR Subpart 22.401.
- Indefinite Delivery, Indefinite Quantity, Blanket Purchase Agreements (BPAs) and Letter Contracts are not permissible order types
- The sole purpose of the requirement may not be for a commodity (land mobile radios) or commodity-like service (i.e. transport services — wireless connectivity) ■

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Interview with Kay Ely
Continued from page 6

approved cost accounting systems, and experience working with multiple agencies.

The VETS 2 focus is on technology services because that is the fastest growing market; that is what our federal partners are asking for and what they need.

This particular GWAC is just so perfect for government agencies to get solutions for Data Management, IT operations and maintenance, software development, systems design and emerging technologies.

And because the world of IT moves so incredibly fast, GSA built in and put into the notice and into the solicitation process that we may add to this particular pool of providers as time goes on, that includes both commercial and non-commercial IT providers.

ViewPoint: How is GSA Focusing On Agency Partnerships?

Kay Ely: Our partnerships with agencies go across all of our business lines not just this particular GWAC.

It's what we do with IT Schedule 70, Alliant 2, VETS 2, 8(a)STARS II and all of our GWACs.

Acquisition is the mission of the Federal Acquisition Service. Unlike other agencies that have very specific missions, our mission is acquisition. We see our partnerships with other agencies as incredibly important, because we need to make sure agencies have the acquisition vehicles and the acquisition expertise they need so they can meet their mission needs.

We love to hear about agency success stories based on how they use our contracts — contracts that give citizens better delivery of services. We

"Unlike other agencies that have very specific missions, our mission is acquisition."

love to hear about other mission accomplishments. That's what makes our partners succeed and that's what we are in business for and that's what we do.

We are focused on IT and making sure our vehicles are easy to use and accessible.

ViewPoint: How Important Are GSA's Partnerships With Industry?

Kay Ely: The partnership with our suppliers is extremely important. We could not be in business without our suppliers standing side by side with us.

We have learned to focus on communication, that interaction with industry all through the process — from Day 1, Day 2 and through the acquisition and procurement process. We use Requests for Information (RFIs); we publish draft Request for Proposals (RFPs).

ViewPoint: How Is GSA Encouraging Emerging Technologies?

Kay Ely: GWACs such as VETS 2 provide the opportunity for cost type contracts that allows more of the development piece which is how our emerging technologies are being developed.

I think that our ongoing dialog where I am out speaking about emerging technologies and innovation is showing we are trying to lead by example. But also, we are kind of sponges in that we are always learning about emerging technologies. And, we are always on the forefront in evaluating new technologies and how they might be able to benefit government.

We put the contracts in place that will allow for flexibility, because we know that there are going to be great new technologies, so we have to be flexible.

For example, we recently completed a proof of concept and are rolling into a pilot that uses distributed ledger technology (blockchain) to streamline some of our acquisition processes

Phone: 1-877-327-8732
Email: VETS2@gsa.gov
Web: www.gsa.gov/VETS2

VETS2

ViewPoint: How Important Are Communications?

Kay Ely: Communications with industry is one part of the equation; the other piece is communication with our customers. We try to be as transparent and open as possible with our information.

We have provided a great resource for our agency partners in the Acquisition Gateway, where agencies can find a tremendous amount of best practices, how to use emerging technologies, lessons learned and how you can access certain contracts. And part of the Gateway is available publically as well.

ViewPoint: What Is GSA's Role In IT Modernization & Transforming Acquisition?

Kay Ely: The IT Modernization report that came out in December 2017 and the President's Management Agenda is laser focused on technology improvement and modernization.

In fact, GSA has 25 of the 50 "to do's" in the President's IT Modernization report, so we have a lot on our plate to assist in that regard.

We are focused on getting the contracts in place that are accessible, have flexible contract terms and have line items that allow for that flexibility.

For example, there is the Enterprise Infrastructure Solutions (EIS) contract that my organization has made available and put in place; it's listed by name several times throughout the IT Modernization report.

We are about leading by example; any time you're trying to do something in a very large organization — which the Federal Acquisition Service is — change has to start at the top. Our message is using a GWAC is easy, efficient and modern.

So, at FAS, to help our employees in their day to day work, we are constantly striving to find ways to make things easy, efficient and modern for our staff.

ViewPoint: Why Should Buyers Look For The Best-In-Class Designation?

Kay Ely: The Best-In-Class designation is really a key element; having the designation creates a stronger market for our suppliers, who have done a lot of work in bid and proposal costs to get these contracts.

In addition, DoD issued memo in May 2018 which encourages the use of VETS 2 as a Best-In-Class contract. Also, Treasury is transitioning a lot of their contracts over to GSA Best-In-Class contracts including VETS 2. A lot of kudos goes to OMB for driving IT management and that Best-In-Class designation.

"Our message is using a GWAC is easy, efficient and modern."

ViewPoint: How Easy Is It To Get Training for Delegation of Procurement Authority?

Kay Ely: For our agency partners to actually award a task order they have to have a Delegation of Procurement Authority and there are a variety of easy ways to get that training in person and online. We offer training on GSA Interact and do regular training sessions. An agency contracting officer just has to go through the training to use the contracts.

ViewPoint: How Does Public Service Impact GSA Daily?

Kay Ely: Every time we walk into the building we focus on public service to the American taxpayer. It is on our minds; it's why we do what we do. We live that every day. ■

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VETS2
VETS 2 Industry Partner Listings

Contract Specifications

- Ceiling — $5 Billion
- Period of performance — Five years with one five-year option to February 22, 2028
- Get socioeconomic credit — Because VETS is a SDVOSB set-aside, agencies can receive SDVOSB credit for awarded task orders
- Save with a low 0.75 contract access fee — same as GSA Schedules.

70 SDVOSBs of the Highest Caliber

Access a robust Contractor Pool — VETS 2 provides access to 70 highly qualified SDVOSB firms.

- Over 50 contractors hold an audited and approved cost accounting system
- Over 50 contractors hold a Top Secret facility clearance
- Large number of contractors with CMMI and ISO credentials
- Extensive past performance across the federal government.

NEW Cost Reimbursement Option

The newly added contract option opens the door to more opportunities. Other contract options include:

- Fixed cost
- Time and materials
- Labor hour.

Access to multiple types of task orders provides greater flexibility in procuring different types of IT products and services and meeting your mission requirements.
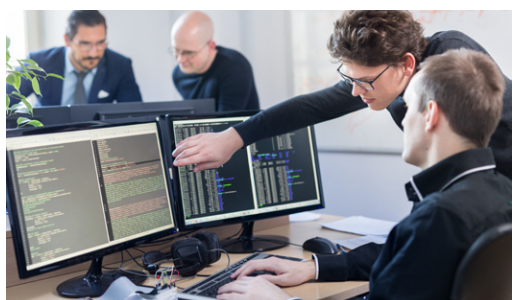
Wide Ranging Scope, Worldwide Services

The principal nature of any resulting task order procurement must be for IT services; however ancillary support may be included when it is integral to and necessary for the IT services-based effort. Services may be performed at Government and Contractor locations worldwide, as specified in each task order.

Phone: 1-877-327-8732
Email: VETS2@gsa.gov
Web: www.gsa.gov/VETS2

★VETS2

ABLEVETS

ABLEVETS LLC   47QTCH18D0001

AbleVets LLC is an award-winning IT engineering and consulting company specializing in cyber security, cloud and health IT solutions for federal and commercial organizations.

Phone: 703-400-6859
Web: https://ablevets.com/vets2/
Email: VETS2@ablevets.com

ADVANCED FACILITY MANAGEMENT SERVICES, INC   47QTCH18D0002

AFMS combines innovative technology and the highest-quality products that provide a solid technological infrastructure, reliable critical services, and customer-focused support systems for today and the future.

Phone: 717-593-9917
Web: http://afmsinc.com/contract-vehicles/vets-gwac
Email: VETS2@afmsinc.com

All Points

ALL POINTS LOGISTICS, LLC   47QTCH18D0003

All Points   is an award winning SDVOSB that provides competitively priced services, encompassing capabilities in Program Management, Engineering, Information Technology, Logistics and IT solution development.

Phone: 719-510-3530
Web: http://www.allpointsllc.com/vets-2
Email: VETS2@allpointsllc.com

ALLIANT SB CTA

ALLIANT SB CTA, LLC   47QTCH18D0004

Alliant SB CTA provides IT Infrastructure; Managed Services; Application, Content Management, Back Office, Security, Mission Area Support; and Legacy System Enhancement & Migration solutions.

Phone: 402-991-0018
Web: http://alliantsbcta.com/vets2_contact_details.html
Email: VETS2@alliantsbcta.com

APPLICA SOLUTIONS

APPLICA SOLUTIONS INC   47QTCH18D0005

Applica software engineering capabilities provide the entire range of life-cycle services (requirements, design, develop, test, implementation) necessary to develop and implement IT systems.

Phone: 832-877-1588
Web: https://www.applicasolutions.net/gsavets2
Email: vets2@applica-inc.com

C2 SOLUTIONS GROUP, INC.

C2 SOLUTIONS GROUP, INC.   47QTCH18D0006

C2 Solutions delivers proven performance-based IT services — consulting, support, custom application development, and more — as well as business, financial, program, and management consulting services.

Phone: 703-395-5111
Web: http://www.c2sginc.com/gsa-vets-2-0
Email: vets2@c2sginc.com

C5T CORPORATION   47QTCH18D0007

Collaboration and leadership are a unique C5T mixture designed to get the product or service solution needed within budget. Together, the government/contractor team mutually defines success along the path to a specified outcome.

Phone: 618-744-1258
Web: http://www.c5t.com/contract-vehicles/vets2/
Email: VETS2@C5T.COM

CENTURIA®

CENTURIA CORPORATION   47QTCH18D0008

Centuria operates globally, deploying standards-based solutions into its core capabilities which include: Meteorological Services; IT Systems; Engineering Services; and Scientific Services.

Phone: 571-313-4026
Web: https://centuria.com/contract-vehicles/gsa-vets-2/
Email: vets2@centuria.com

CJ SETO SUPPORT SERVICES, LLC   47QTCH18D0009

CJ Seto Support Services, LLC provides professional services in the areas of Environmental Health and Safety, IT, Engineering, Logistics and Training.

Phone: 619-890-3361
Web: http://www.cjseto.com/index.php/2018/01/24/veterans-technology-services-2-vets-2/
Email: VETS2@CJSETO.com

ConstellationWest

CONSTELLATION WEST CLIENT/SERVER SOFTWARE SOLUTIONS, INC.   47QTCH18D0010

Constellation West offers engineering services from cybersecurity to IT to systems engineering. Fully integrated solutions span all aspects of application and networking systems, including planning, design, building, programming, testing, implementation, and maintenance.

Phone: 703-280-3564
Web: https://constellationwest.com/contract-vehicles/vets2gwac/
Email: vets2@constellationwest.com

VETS2

Phone: **1-877-327-8732**
Email: **VETS2@gsa.gov**
Web: **www.gsa.gov/VETS2**

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COLEY & ASSOCIATES INC — 47QTCH18D0011
Coley provides IT, education & training and contracting services, with the acquisition knowledge and procedures for the low risk IT services regularly purchased; or support projects requiring new or emerging IT services.

Phone: **210-402-6766**
Web: **http://www.coleysolutions.com/vets2.shtml**
Email: **VETS2@coleygts.com**

COLOSSAL CONTRACTING LLC — 47QTCH18D0012
Colossal Contracting offers network design, installation, custom hardware and software design, and integration services. Through refresh, consolidation, virtualization, and standardization, Colossal can unify network infrastructure to meet current and future requirements.

Phone: **228-547-3498**
Web: **www.colossalcontractingllc.com/vets-2/**
Email: **vets2@colossal-llc.com**

EMESEC INCORPORATED — 47QTCH18D0013
EmeSec solves hard problems in cloud, security, engineering, and compliance. The company has a record of excellence delivering intelligent solutions built to work with both legacy and "smart" connected systems.

Phone: **703-429-4492**
Web: **https://www.emesec.net/vets-2-gwac**
Email: **vets2@emesec.net**

EPSILON, INC. — 47QTCH18D0014
Epsilon provides managed IT services, cloud hosting, network infrastructure, cybersecurity and Call Center support. The mission is to align IT with customer objectives by eliminating complexity, simplifying compliance and providing transparency.

Phone: **828-398-5450**
Web: **https://www.epsilon-inc.com/vets2**
Email: **vets2@epsilon-inc.com**

EVANHOE & ASSOCIATES, INC. — 47QTCH18D0015
Evanhoe provides Internet of Things (IoT) and automatic identification and data capture (AIDC) solutions that accelerate the collection of accurate information to modern databases, business process management suites and machine learning tools.

Phone: **937-528-5807**
Web: **http://www.evanhoe.com/our-company/contract-vehicles/vets2gwac/**
Email: **VETS2@evanhoe.com**

EVOKE RESEARCH AND CONSULTING, LLC — 47QTCH18D0016
Evoke is a Federal Management Consulting© firm, not a contracting company. The primary focus is to deliver high-quality service on daily client tasks, but never stop doing the additional work necessary for continuous improvement.

Phone: **571-298-4466**
Web: **https://www.evokeconsulting.com/vets2-gwac**
Email: **VETS2@evokeconsulting.com**

FAVOR TECHCONSULTING, LLC — 47QTCH18D0017
FTC capabilities include: infrastructure, telecommunications support services, management consulting, cloud architecture, software development, agile implementation and coaching support, data science and analytics, systems engineering, testing, cyber security, and other IM/IT services.

Phone: **703-662-9512**
Web: **http://www.ftc-llc.com/vets2**
Email: **VETS2@ftc-llc.com**

FEDERATED IT, INC. — 47QTCH18D0018
Federated IT provides solutions from IT Service Management and Enterprise Network Administration to Cybersecurity to management of the entire technology life cycle, employing highly skilled, mission-driven analysts to support a variety of intelligence related critical-missions.

Phone: **202-436-9222**
Web: **http://federatedit.com/contracting/gwac**
Email: **VETS2@FederatedIT.com**

FOCUSED MANAGEMENT, INC. — 47QTCH18D0019
FMI focuses on enterprise integration to ensure an optimal solution. As a "quality centric" company, FMI provides administrative support, logistics management, IT, data, information assurance, security and program management services.

Phone: **703-922-9606**
Web: **http://www.focusedmgmtinc.com/vets2.html**
Email: **VETS2@focusedmgmtinc.com**

FOXHOLE TECHNOLOGY, INC. — 47QTCH18D0020
By delivering outstanding service and superior outcomes, **Foxhole Technology** delivers innovative information assurance and cybersecurity services that provide our clients complete assurance that their mission/business is running in a safe, secure environment.

Phone: **703-496-4514**
Web: **http://www.foxholetechnology.com/gsa-vets-2/**
Email: **VETS2@foxholetechnology.com**

Phone: 1-877-327-8732
Email: VETS2@gsa.gov
Web: www.gsa.gov/VETS2

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GEODESICX, INC   47QTCH18D0021

Geodesicx delivers inventive solutions to customer's requirements by designing and manufacturing original OEM products and integrating COTS components; and is proficient in systems design, engineering, production, integration, and installation and full life-cycle support.

Phone: 757-312-0790 x201
Web: https://www.geodesicx.com/contracts/vets-2
Email: vets2@geodesicx.com

HALFAKER AND ASSOCIATES, LLC   47QTCH18D0022

Halfaker creates, modernizes, integrates, and secures mission critical systems for government to improve the health and security of all Americans. The company offers software engineering, data analytics, cloud and cyber security services.

Phone: 703-559-1136
Web: https://www.halfaker.com/vets-ii/
Email: vets2@halfaker.com

HMS TECHNOLOGIES, INC.   47QTCH18D0023

HMS brings industry-best program management, financial practice, and subject matter expertise to the use of mandated regulations and compliance; applicable cyber security regulations and processes; and a comprehensive range of privacy issues.

Phone: 304-378-2218
Web: http://www.hmstech.com/VETS2/index.asp
Email: Vets2@hmstech.com

IGNITE FUELING INNOVATION, INC.   47QTCH18D0024

Ignite provides systems and software engineering modeling, simulation & analysis information technology cyber network defense logistics services. Ignite develops capabilities to improve simulations, research and development of analytical models and tools.

Phone: 256-270-9014
Web: http://ignitenow.net/vets-2/
Email: VETS2@ignitenow.net

IMMERSION CONSULTING LLC   47QTCH18D0025

Immersion Consulting provides clients with solutions that yield results. Tested, trusted and seasoned professionals bring decades of executive-level experience in the areas of financial management services, program management, technology services and workforce training.

Phone: 717-554-4176
Web: http://immersioninc.com/index.php/contracts/vets2
Email: VETS2@immersioninc.com

INFORMATION MANAGEMENT RESOURCES, INC.   47QTCH18D0026   807505078

IMRI provides cybersecurity, technology, program management and engineering services. IMRI is an integrator leveraging nearly 25 years of highly-specialized data center expertise to provide its clients with integrated, solution-based programs.

Phone: 202-601-0275
Web: http://www.imri.com/vets-2/
Email: vets2@imri.com

INFORMATION TECHNOLOGY COALITION, INC.   47QTCH18D0027

ITC delivers IT and business services. IT services include IT Infrastructure, IT security, ServiceNow and high performance computing. Business services include financial management, human resources, procurement and program management support.

Phone: 703-894-4411
Web: http://www.itcoalition.com/vets-2/
Email: VETS2@itcoalition.com

INNOVATIVE MANAGEMENT CONCEPTS, INC.   47QTCH18D0028

Innovative Management Concepts is a systems engineering and IT company with two well-earned reputations: delivering practical and cost-effective solutions that exceed client expectations and excelling at independent research and development to solve organizational problems.

Phone: 703-665-5129
Web: http://www.imcva.com/gwac.html
Email: vets2@imcva.com

INSIGNIA TECHNOLOGY SERVICES, LLC   47QTCH18D0029

Insignia Technology Services specializes in full Systems Development Life Cycle support of complex, Enterprise-class IT systems running in mission-critical, high-availability environments. High performing teams provide program management, analysis, systems engineering, and software development.

Phone: 757-350-4221
Web: https://www.insigniatechnology.com/vets2.aspx
Email: vets2@insigniatechnology.com

INTELLIGENT WAVES LLC   47QTCH18D0030

Intelligent Waves LLC specializes in providing IT and communications support,, with a proven track record providing cleared, trained, high-quality IT and communications support professionals to serve a variety of customers and missions.

Phone: 703-766-7999 x118
Web: http://www.intelligentwaves.com/vets-2.html
Email: VETS2@intelligentwaves.com

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Email: VETS2@gsa.gov
Web: www.gsa.gov/VETS2

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INTERACTIVE PROCESS TECHNOLOGY, LLC   47QTCH18D0031

IPT offers a wide range of professional, technical, analytical and administrative support services. IPT provides life-cycle systems engineering and software development, from requirements gathering to complex architecture design, for large scale systems.

Phone: **781-222-5590**
Web: **http://www.iptvets2.com**
Email: **vets2@iptassociates.com**

IRONCLAD TECHNOLOGY SERVICES LLC   47QTCH18D0032

Ironclad delivers enterprise IT services from enterprise architecture to Help Desk support. Ironclad has a wealth of experience in delivering end-to-end IT services, including Business Intelligence and Analytics support, software development and business consulting.

Phone: **301-547-1782**
Web: **http://www.ironcladts.com/contract-vehicles/gsa-vets-2/**
Email: **VETS2@Ironcladts.com**

ITILITY, LLC   47QTCH18D0033

ITility provides services to ensure continuous operations and interoperability across enterprise systems. Offerings support Program and Data Management, ICT technologies, IT operations/maintenance and security, software development and systems design.

Phone: **703-378-2917 x810**
Web: **http://www.itility.com/ITility-VETS2.htm**
Email: **vets2@itility.com**

KOMPLETE SYSTEMS INTEGRATORS, INC. (KompSys)   47QTCH18D0034

KompSys solutions include engineering design, systems integration, program management, cloud networking, data center consolidation, document solutions, document management, software, biometric solutions and hardware/backbone solutions implemented by trained and experienced personnel.

Phone: **678-362-2911**
Web: **http://www.kompsys.com/government/vets-2**
Email: **vets2@kompsys.com**

LEADER COMMUNICATIONS, INC.   47QTCH18D0035

LCI provides IT services and IT services-based solutions including: program/project, administrative, financial, property and configuration and data management; network and system administration; contract and acquisition support; and database and software/systems development and engineering.

Phone: **202-841-9798**
Web: **https://www.lcibest.com/vets2.aspx**
Email: **Vets2@lcibest.com**

LOGISTICS SYSTEMS INCORPORATED   47QTCH18D0036

LSI provides high-quality logistics management, IT support, engineering and technical support and other professional services focused on cybersecurity, asset management, operations and maintenance and web development.

Phone: **202-601-1032**
Web: **http://www.logistics-sys.com/contracts/contract_vehicles.html**
Email: **VETS2@logistics-sys.com**

MANAGEMENT SUPPORT TECHNOLOGY

MANAGEMENT SUPPORT TECHNOLOGY INC   47QTCH18D0037

Management Support Technology has increased client productivity by providing effective and efficient professional, technical and administrative support services for IT and management with the highest quality and at the best value.

Phone: **703-385-5841**
Web: **http://www.msti-net.com/vets2**
Email: **VETS2@msti-net.com**

MANDEX, INC.   47QTCH18D0038

MANDEX is an engineering and technical services firm focused on: IT; command, control, communications; intelligence, surveillance, and reconnaissance systems; networks and information assurance; and R&D in the areas of national defense and security.

Phone: **843-767-5300**
Web: **http://mandex.com/MANDEX-Contracts-VETS2.htm**
Email: **VETS2@mandex.com**

METTERS INDUSTRIES INC   47QTCH18D0039

Metters provides innovative, scalable, and sustainable IT, logistics, and modeling and simulation solutions exceeding customer needs and mission objectives. Solutions are built upon industry best practices; continuous process improvements; and implementation of leading-edge technology.

Phone: **727-515-0400**
Web: **http://www.metters.com**
Email: **adrian.myrie@metters.com**

MICRO SYSTEMS CONSULTANTS INC   47QTCH18D0040

MicroSystems Automation Group (MSAG) provides subject matter expertise and technology solutions, working with clients to understand their business problems and leverage our technical expertise and knowledge to deliver solutions.

Phone: **301-512-5771**
Web: **http://msag.net/contracts1/vets-2/**
Email: **VETS2@msag.net**

Phone: **1-877-327-8732**
Email: **VETS2@gsa.gov**
Web: **www.gsa.gov/VETS2**

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MICROHEALTH, LLC   47QTCH18D0041
MicroHealth, LLC provides customers with the right information — from our seasoned team of health professionals, researchers, informaticists and technologists — to promote better decision-making to improve our nation's health and wellness.

Phone: **571-274-3411**
Web: **https://www.microhealthllc.com/vets-2gwac/**
Email: **VETS2@microhealthllc.com**

MICROTECHNOLOGIES LLC   47QTCH18D0042
MicroTech's consistent, superior performance, outstanding work and adherence to structured quality management methodologies deliver services that increase capabilities while maintaining the flexibility, budget conscious cost-savings, and rapid decision-making of a small business.

Phone: **703-637-3209**
Web: **http://microtech.net/vets2**
Email: **VETS2@microtech.net**

MILLENNIUM CORPORATION   47QTCH18D0043
Millennium provides Cybersecurity Risk Management activities to protect IT and data and mitigate the impact of incidents; and delivers solutions that enable and support the cross-discipline systems engineering process.

Phone: **410-306-7550**
Web: **http://www.millgroupinc.com/veterans-technology-services-ii/**
Email: **Vets2@millgroupinc.com**

MILVETS SYSTEM TECHNOLOGY, INC   47QTCH18D0044
MILVETS specializes in IT solutions. Our motto is "Timely Production of Quality Work." Our professionals use structured methods and techniques, implementation of Information Technology Infrastructure Library (ITIL) and other commonly accepted conventions.

Phone: **301-731-1834**
Web: **http://www.milvets.com/contract-vehicles.html#contractvehicles**
Email: **Vets2@milvets.com**

MISSION1ST GROUP, INC.   47QTCH18D0045
Mission1st past performance spans IT and telecommunications projects CONUS and OCONUS. Mission1st capabilities include delivering end-to-end project implementation, systems engineering technical assistance, field services & support, and information technology and engineering support solutions.

Phone: **912-677-7481**
Web: **https://www.mission1st.com/vets2/**
Email: **VETS2@mission1st.com**

NATIONWIDE IT SERVICES, INC   47QTCH18D0046
Nationwide IT Services core competencies include: Enterprise Information Technology Solutions (Operations & Maintenance (O&M), Infrastructure Support, Software Development, Network Management, Service Desk, and Information Assurance), Cyber Security, Professional Services, Training, and Management Consulting.

Phone: **703-750-0453**
Web: **http://www.nw-its.com/gsa-vets-2.html**
Email: **vets2@nw-its.com**

NEW DIRECTIONS TECHNOLOGIES INC   47QTCH18D0047
NDTI provides customers the edge in the cyber-world. As part of our core competencies, NDTI's cyber security workforce delivers the most advanced and integrated solutions across all domains for the military, civilian government and private industry throughout the US.

Phone: **760-384-2444**
Web: **http://www.ndti.net/vets2-gwac**
Email: **VETS2@ndti.net**

OPTIMAL TECHNOLOGIES INTERNATIONAL LLC   47QTCH18D0048
Optimal Technologies specializes in IT System Engineering, Implementation, and Support, Professional Management and Logistics Services, Computerized Training and Evaluation Products, Deployable IT Equipment, and Cybersecurity/Information Assurance Services.

Phone: **407-982-7664**
Web: **http://www.oti-c4s.com**
Email: **Vets2@oti-c4s.com**

THE ORYZA GROUP, LLC   47QTCH18D0049
The Oryza Group provides logistics and information technology services. and committed to provide cleared, qualified and experienced personnel to our customers, ensuring the highest quality of onsite administrative, professional and technical support services.

Phone: **678-922-2044**
Web: **http://theoryzagroup.com/vets2.htm**
Email: **VETS2@TheOryzaGroup.com**

PENOBSCOT BAY MEDIA LLC   47QTCH18D0050
Penobscot Bay Media focuses on Information Technology (IT) and Multimedia Professional Services. Our team delivers enterprise-wide web/software development and maintenance services, video/multimedia services, and other IT support services.

Phone: **540-226-0183**
Web: **http://www.penbaymedia.com/government-contracting/vets2/**
Email: **vets2@penbaymedia.com**

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Phone: **1-877-327-8732**
Email: **VETS2@gsa.gov**
Web: **www.gsa.gov/VETS2**

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PHANTOM EAGLE

PHANTOM EAGLE LLC   47QTCH18D0051
Phantom Eagle provides comprehensive, cost effective engineering and technical solutions for: system integration and design; agile software development; cyber security support; O&M; logistics and administrative support; data and configuration management, virtualization and web data migration.

Phone: **757-806-6129**
Web: **https://phantomeagle.com/vets2-gwac**
Email: **vets2@phantomeagle.com**

PINNACLE SOLUTIONS INC   47QTCH18D0052
Pinnacle Solutions provides aerospace and IT products and services. Pinnacle expertise further includes services for software design, web design, and Help Desk support, in addition to applications and services management.

Phone: **256-429-9785**
Web: **http://pinnaclesolutionsinc.com/contract-vehicles/#vets2**
Email: **VETS2@pinnacle-si.com**

PROFESSIONAL SOLUTIONS1, LLC   47QTCH18D0053
ProSol delivers rapid, reliable solutions. With on-site support at multiple locations worldwide, ProSol specializes in the core areas of Special Operations Planning & Support, Cyber Security & Information Technology and Training & Education Services.

Phone: **703-942-5602**
Web: **http://www.prosol1.com/gsa-vets2**
Email: **vets2@prosol1.com**

RB CONSULTING INC   47QTCH18D0054
RBCI is experienced in project management, software design and development, systems integration, business analysis, logistics operations and financial management solutions. RBCI specializes in delivering custom applications that leverage commercial off-the-shelf (COTS) products.

Phone: **866-755-7224 x108**
Web: **http://www.rbci.us/vehicles/gsa-vets-2/**
Email: **VETS2@rbci.us**

RLM COMMUNICATIONS, INC.   47QTCH18D0055
RLM Communications specializes in Cyber Services & Support, C5ISR Services & Support, IT Management Services & Support and Professional Services & Support. Quality is our philosophy, our strategy for growth and our mission.

Phone: **910-223-1350 x7430**
Web: **http://www.rlm-communications.com/veterans-technology-services-2/**
Email: **VETS2@RLM-Communications.com**

SAWTST, LLC   47QTCH18D0056
SAWTST provides experts in Defense Supply Management & Administration, Workforce Training & Consulting and Integrated Logistics Management. We provide logistics services in support of Maintenance, Materiel Management and Retail/Wholesale Supply Management.

Phone: **520-249-0620**
Web: **https://www.sawtst.com/vets2**
Email: **VETS2@sawtst.onmicrosoft.com**

SBG TECHNOLOGY SOLUTIONS INC.   47QTCH18D0057
SBG provides services in a wide variety of areas including IT, engineering, training, and program management. SBG provides financial, scheduling, logistical and administrative professional support services needed to manage complex contracts.

Phone: **732-580-5540**
Web: **http://sbgts.com/gsa-vets-2/**
Email: **VETS2@sbgts.com**

STRATEGIC ALLIANCE BUSINESS GROUP LLC   47QTCH18D0058
SABG provides services for: program management, IT, travel support, facility, logistics, space management, acquisition management, budget execution/funds control, administrative, executive and training support, and strategic and communication planning.

Phone: **703-286-5020**
Web: **http://www.sabg.net/contracts-2/sabg-vets2/**
Email: **VETS2@sabg.net**

STRATEGIC OPERATIONAL SOLUTIONS INC   47QTCH18D0059
STOPSO core capabilities include: acquisition support and logistics, biometrics and identity management, information assurance and cybersecurity, IT, policy and analysis support, program management and strategic communications.

Phone: **703-942-8590**
Web: **https://www.stopso.com/contract-vehicles/gsa-vets-2/**
Email: **Vets2@stopso.com**

SUMMIT TECHNOLOGIES INC   47QTCH18D0060
Summit Technologies provides a flexible array of products and services, including simulation and training, systems engineering, hardware and software development, testing, and integration, business processes, and logistics support.

Phone: **407-416-7586**
Web: **http://www.summittech.us/services/vets2.shtml**
Email: **VETS2@summittech.us**

Phone: **1-877-327-8732**
Email: **VETS2@gsa.gov**
Web: **www.gsa.gov/VETS2**

■**VETS2**

All listings as of October 18, 2018

MEASURE US BY YOUR RESULTS
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TECHNICAL AND PROJECT ENGINEERING, LLC   47QTCH18D0061
TAPE provides technology services, training and readiness solutions and management consulting, with skilled systems developers and engineers, instructional designers and SMEs, resource modelers, and logisticians committed to delivering innovative solutions.

Phone: **703-924-4029**
Web: **https://tape-llc.com/contract-vehicle/gsa-vets-2/**
Email: **vets2@tape-llc.com**

VETERAN ENGINEERING AND TECHNOLOGY LLC
SERVICE-DISABLED VETERAN-OWNED SMALL BUSINESS

**VETERAN ENGINEERING
AND TECHNOLOGY, LLC**   47QTCH18D0066
Veteran Engineering and Technology provides IT systems, systems engineering, training, and technical management services, with the expertise to provide complete solutions, ranging from simple web site design to complex custom software development projects.

Phone: **719-623-3600 x101**
Web: **http://www.vetengineering.com/gwac.html**
Email: **vets2@vetengineering.com**

TERACORE

TERACORE, INC   47QTCH18D0062
Teracore combines both management consulting and enterprise IT disciplines to provide solutions. Experts identify options and obstacles and deliver a practical roadmap to operational efficiency, with documented, step-by-step execution plans.

Phone: **321-987-8865**
Web: **http://teracore.com/vets-ii/**
Email: **VETS2@teracore.com**

VetsEZ
Complexity Made EZ

VETERANS EZ INFO INCORPORATED   47QTCH18D0067
VetsEZ does not believe in standard industry answers for program management and software and data solutions. In collaboration with each client, we develop new insights and drive tangible bottom-line results.

Phone: **301-526-2393**
Web: **http://www.vetsez.com/contracts/#Vets2**
Email: **VETS2@vetsez.com**

TiSTA

TISTA SCIENCE AND TECHNOLOGY CORPORATION 47QTCH18D0063
TISTA provides a wide-range of services, including application engineering, consulting, cybersecurity, data science, infrastructure, and mobility support, in the health, defense, and civilian sectors. .

Phone: **410-440-2424**
Web: **http://tistatech.com/contract-vehicles/gsa-vets-2/**
Email: **VETS2@tistatech.com**

VETS2 SYNERGY

VETS2 SYNERGY LLC   47QTCH18D0068
VETS2 Synergy provides IT services and solutions to government agencies. Experts identify options and obstacles and deliver a practical roadmap to operational efficiency, with documented, step-by-step execution plans.

Phone: **866- 630-2073**
Web: **http://www.vets2synergy.com/**
Email: **vets2@vets2synergy.com**

VALADOR®
Information Architects

VALADOR, INC.   47QTCH18D0064
Valador started specializing in information architectures for civil and military space operations, telemetry, and command, control, and communications. Our practice now encompasses: modeling and simulation; information assurance, management consulting and software engineering.

Phone: **703-773-3076**
Web: **http://valador.com/contract_vehicles/gsa_schedules/gsa-vets-2/**
Email: **VETS2@Valador.com**

**VETSAMERICA
BUSINESS CONSULTING**

VETSAMERICA BUSINESS CONSULTING, INC.   47QTCH18D0069
VetsAmerica is focused on accessibility of information for people with disabilities. Our services can address all aspects of 508 compliance including: web design, data management, consulting, staffing, training, testing websites, and specialized hardware/software.

Phone: **202-478-4834**
Web: **http://www.vetsamerica.us/**
Email: **vets2@vetsamerica.us**

THE VENTURA GROUP, INC.

THE VENTURA GROUP, INC.   47QTCH18D0065
The Ventura Group, delivers professional services and solutions in the areas of IT Services, Training, Cybersecurity, and Program Management that help customers accomplish their agency missions.

Phone: **703-208-3303 x7503**
Web: **http://www.theventuragroup.com/contract-vehicles/**
Email: **VETS2@theventuragroup.com**

ZERMOUNT

ZERMOUNT, INC.   47QTCH18D0070
Zermont provides client-focused professional services in the discipline areas of Cybersecurity, Management, and Information Technology. Our services are based on proven methodologies, reliable practices, exceptional task execution and exceptional leadership.

Phone: **703-507-9678**
Web: **http://www.zermount.com/vets2.html**
Email: **VETS2@zermount.com**

VETS2

Phone: 1-877-327-8732
Email: VETS2@gsa.gov
Web: www.gsa.gov/VETS2

Resources

Links to everything you need to use the VETS 2 GWAC and more below and at www.gsa.gov/itshelp .

VETS 2 ORDERING GUIDE

The VETS 2 Ordering Guide PDF defines roles and responsibilities for the ordering process and provides helpful instructions for using VETS 2. *This information is subject to change.*

VETS 2 supports projects that require new or emerging IT services worldwide.

VETS 2 CONFORMED CONTRACT

The **VETS 2 Conformed Contract** PDF contains technical information regarding pricing, order types, the definition of information technology, roles and responsibilities, and applicable parts of the Federal Acquisition Regulation (FAR).
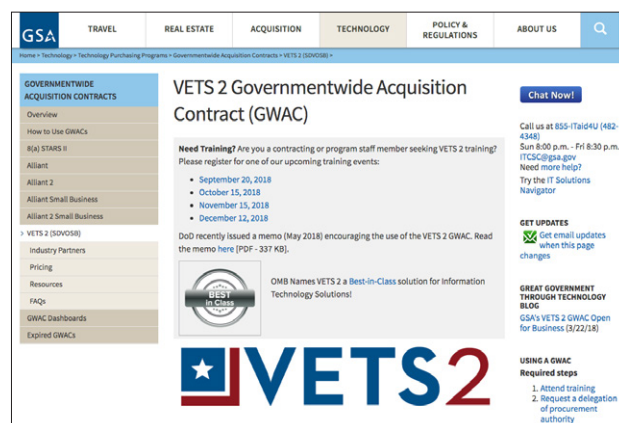
MARKETING MATERIALS

 VETS 2 Brochure PDF provides an overview of the contract's features and benefits. Please note: marketing materials may be ordered through the CMLS system after creating an account.

VETS 2 Contract Guide PDF provides detailed information on how to use VETS 2 and to contact VETS 2 Industry Partners.

Online Resources

GWAC Main Page
www.gsa.gov/gwacs

VETS 2 Page
www.gsa.gov/vets2

GWAC Dashboard
www.gsa.gov/gwacdashboards

GSA e-Buy
www.ebuy.gsa.gov

Acquisition Gateway
hallways.cap.gsa.gov

BEST PRACTICES AND GUIDANCE

A Guide To Best Practices For Contract Administration [PDF - 62 KB]

Best Practices For Collecting And Using Current And Past Performance Information (OMB)

Sample Statements of Work (SOW)

Get Assisted Services

Get Customer Service (Government Technology Customers)

Get Customer Service (Technology Business Partners)

IT Solutions Navigator allows our government agency customers to easily do market research for their IT acquisitions.